

Australian General Practice Network National Forum 2009

Claiming the space

- *Shaping the future of primary health care*

Sydney Convention and Exhibition Centre

Wednesday 4 November		
Time	Format	Room
8.00am – 5.00pm	Registration	Bayside Office Ground Floor
8.30am – 5.00pm	Finance Managers Workshop Note - registration for this workshop will take place at the Crowne Plaza Darling Harbour	Blackwattle Room 1 and 2 Crowne Plaza Darling Harbour 150 Day Street
9.00am – 3.30pm	Chief Executive Officers/Chairs Meeting (closed AGPN Network Member meeting)	Bayside 204 Level 2
4.00pm – 5.00pm	2009 AGPN Annual General Meeting	
5.30pm – 7.30pm	Chair/CEO Networking Cocktail Function	Cohibar 198 Harbourside Darling Harbour

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Thursday 5 November		
Time	Format	Room
7.00am	Walking Group hosted by the Australian Association for Exercise and Sports Science	Main entry of the Sydney Convention & Exhibition Centre
8.00am - 6.00pm	Registration	Bayside Office Ground Floor
Theme for the day	<i>Creating the future by going outside the square</i>	
9.00am – 10.30am	Opening Plenary	Bayside Auditorium A Level 1
CHAIR	Dr Tony Lembke, Director, Australian General Practice Network	
9.00am	Welcome to country by Koomurri	
9.15am	Welcome by Dr Emil Djakic, Chair, Australian General Practice Network	
9.20am	International Keynote Speaker: Professor David Colin-Thome Professor David Colin-Thome OBE, National Director for Primary Care, Department of Health, United Kingdom Changing the balance: what are the international lessons for Australia and the Network in leading and enabling the development of a primary health care-oriented system?	Sponsored by Pfizer + logo
9.50am	Keynote Speaker: Dr Mukesh Haikerwal Former Commissioner, National Health and Hospitals Reform Commission The Health Care Reform Agenda: how does the Network best meet the challenges, seize the opportunities, and lead the way?	
10.10am	Question time	
10.30am – 11.15am	Morning Tea, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Mike Jones and Mr Russell McGowan	Bayside Grand Hall, ground floor
11.15am – 12.45pm	Concurrent Session 1	
1A Regional Primary Health Care Organisations	Panel discussion: What does a move to Primary Health Care Organisations (PHCOs) mean for Australia? - What are the roles, responsibilities and characteristics of a PHCO? - Is the network ready, willing and able to claim this space? Facilitator: Dr Emil Djakic	Bayside 201 - 203 Level 2

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	<p>Panel members</p> <ul style="list-style-type: none"> • Dr Helena Williams, CEO, General Practice Network South • Associate Professor Diana O'Halloran, Chair, Wentwest • Mrs Alison Faigniez, CEO, General Practice Network Northern Territory • Dr Glen Koski, Chair, Perth Primary Care Network 	
1B Health inequities	<p>How can integrated Primary Health Care Organisations reduce health inequalities?</p> <p>Facilitator: Dr Andrew Dalley</p> <p>Mr Robert Wells, Director, Australian Primary Health Care Research Institute Reducing inequalities: demonstrating the impact that Primary Health Care Organisations have on population health.</p> <p>Mr Chris Clark, CEO, Northern Rivers General Practice Network General practice networks in action: reducing health inequalities through effective use of data and continuous quality improvement.</p>	Bayside 103 Level 1
1C Population health and prevention Sponsored by beyondblue	<p>How can general practice networks be more involved in prevention?</p> <p>Facilitator: Dr Rob Grenfell</p> <p>Dr Susan Dann, Board Director, General Practice Queensland Behavioural change: they know what to do, so why won't they do it?</p> <p>Dr Michael Wright, President, General Practice Gold Coast Population health or perish.</p>	Bayside 104 Level 1
1D Leading in quality Sponsored by Global Mind Screen	<p>Table top presentations</p> <p>This session will be repeated on Friday at 11.15am</p> <p>Facilitator: Dr Tony Lembke</p> <p>Abstract presentations by:</p> <p>Ms Karina Besleaga, Melbourne East General Practice Network A divisions worth of data.</p> <p>Ms Kthryn Bondoc, WentWest Where are all the nurses?</p> <p>Mr Darren Carr, Hawkesbury-Hills Division of General Practice More than a letter of support – divisions' role in research.</p>	Bayside Gallery B Level 1

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	<p>Miss Melissa Cook, Knox Division Of General Practice Using comedy and community action to teach men about the importance of health care.</p> <p>Mr Deon Davis and Ms Lynne Cooper, Peninsula General Practice Network Community dreaming.</p> <p>Ms Lynda French, Bayside General Practice Network Building and sustaining the Practice Nurse workforce - small group networks for Practice Nurses.</p> <p>Miss Claudia Giugni, NSW Central West Division of General Practice Supporting general practices in their role within palliative care.</p> <p>Mrs Natalie Green, New England Division of General Practice The Aboriginal Health Workers in general practice project.</p> <p>Mr Jairo Herrera (Thursday) and Dr Peter Brennan (Friday) Acute Post Acute Care and general practice shared care: providing clinical support to General Practitioners who manage patients with acute post acute care conditions.</p> <p>Miss Kerry Hollier, Bayside General Practice Network Population health and practice liaison: more than projects.</p> <p>Ms Merissa Judkins, Knox Division of General Practice Referral links - linking general practice with the wider health care community.</p> <p>Mr Michael Kundukulam, WentWest Integrating hospital, general practice and community health.</p> <p>Mrs Jann Offer, General Practice Queensland Sowing, bestowing and growing innovation.</p> <p>Mrs Kerry Parry, Murray-Plains Division of General Practice Integrating practice teams into community.</p> <p>Ms Sue Pope, Brisbane South Division of General Practice Connecting communities.</p> <p>Ms Lee Wake, Capricornia Division of General Practice Creating an inclusive community facilitated by technology in a regional area.</p>	
12.45pm - 1.45pm	Lunch, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Karen Flegg and Dr Amjad Hussain	Bayside Grand Hall, ground floor
1.25pm -	Poster viewing - poster authors at poster display.	Bayside Foyer Level 1

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1.45pm	Poster abstract information is available at the registration desk.	
1.45pm – 3.15pm	Concurrent Session 2	
2A Regional Primary Health Care Organisations	<p>The opportunities and challenges of blended payment systems</p> <ul style="list-style-type: none"> • Brokerage and grants management • Fee-for-service • Capitation • Pay-for-performance <p>Facilitator: Dr Tony Hobbs</p> <p>Mr Paul Roseman, Project Director, ProCare Health Limited The opportunities and challenges of blended payment systems – the New Zealand experience.</p> <p>Professor David Colin-Thome, OBE, National Director for Primary Care, Department of Health, United Kingdom The United Kingdom experience.</p> <p>Ms Carol Bennett, Executive Director, Consumers Health Forum of Australia Changing payment systems to improve health outcomes: a consumer view on what works and what needs fixing.</p>	<p>Bayside 201 - 203 Level 2</p> <p>Sponsored by Pfizer + logo (to be placed between Roseman and Colin-Thome)</p>
2B Health inequities	<p>Working with marginalised groups</p> <p>Facilitator: Ms Di Walsh</p> <p>Ms Deb Lee, Mental Health Programs Manager, Adelaide Northern Division of General Practice Integrating youth services (headspace) into existing sites.</p> <p>Dr I-Hao Cheng, Refugee Health Program Coordinator, Dandenong Casey General Practice Association The role of GPs and divisions in refugee health.</p>	<p>Bayside 103 Level 1</p>
2C Population health and prevention Sponsored by beyondblue	<p>Becoming the healthiest country by 2020</p> <p>Facilitator: Ms Trish Rowlison</p> <p>Mr Rene Pennock, CEO and Mark Long, Program Manager, Macarthur Division of General Practice Eat It, Work It, Move It – health and education portfolios working together.</p> <p>Ms Lyndell Crawford Round, Project Officer and Ms Nicole Armstrong, Medifitt Lifestyle Modification Program, Central Coast Division of General Practice Lifestyle Modification Programs that work.</p>	<p>Bayside 104 Level 1</p>

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	<p>Dr Nicole Highet, Deputy CEO, and Ms Carol Purtell, National Program Manager, beyondblue Australia's response to preventing more than the baby blues: a national perinatal depression initiative</p>	
<p>2D Leading in quality</p> <p>Sponsored by Global Mind Screen</p>	<p>Table top presentations</p> <p>This session will be repeated on Friday at 1.45pm</p> <p>Facilitator: Dr Tony Lembke</p> <p>Abstract presentations by</p> <p>Dr Bridget Bassilios, The University of Melbourne Telephone Cognitive Behavioural Therapy: a new option for treatment of high prevalence mental disorders through the Access to Allied Psychological Services component of the Better Outcomes in Mental Health Care Program.</p> <p>Mr Jamie Peck, GP Access General practice taking the lead on diabetes care.</p> <p>Mr Raffael Di Bartolomeo, Fremantle GP Network Primary health care and Fremantle headspace: a case study on making the system work for young people.</p> <p>Ms Annette Hart, Osborne GP Network Type 2 diabetes self management education: an evaluation of the Osborne GP Network pilot study.</p> <p>Ms Kay Gallary, GP Partners Adelaide General practice divisions supporting oral health in residential aged care.</p> <p>Mrs Ailsa Gregory, Bayside General Practice Network Home - a residential aged care facility - smoothing the transition.</p> <p>Ms Suzanne Heppell, Peninsula GP Network Peninsula GP Network nutrition and swallowing audit.</p> <p>Ms Anita Hill, Melbourne East General Practice Network A service brokerage model for aged care funding</p> <p>The Pharmaceutical Alliance, presented by Dr David Lim Preventing the progression of Type 2 diabetes - partnerships and experiences using an electronic decision support tool in primary care.</p> <p>Mr Jerry Bacich, General Practice NSW Public and private community health collaboration - a new model for providing physical health care to the mentally ill.</p>	<p>Bayside Gallery B Level 1</p>

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	<p>Mrs Denise Lyons, GP Access Addressing childhood obesity in general practice.</p> <p>Ms Michelle Mead, Central Coast Division of General Practice Assisting in falls reduction - strength and balance training for staff in residential aged care facilities.</p> <p>Dr Toula Tsovolos, The Royal Australian College of General Practitioners The GP Psych Support Service.</p> <p>Mrs Sue Saltmarsh, Division of General Practice Northern Tasmania Refugee health assessment and care - outside the square.</p> <p>Mrs Hailey Shaw, ACT Division of General Practice Engaging childcare workers as key immunisation stakeholders.</p> <p>Ms Kirsten Ward, General Practice NSW Evaluation of a pictorial post vaccination care resource in NSW and the ACT.</p>	
3.15pm – 4.00pm	<p>Afternoon Tea, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Karen Stringer and Dr Ross Hetherington</p>	Bayside Grand Hall, ground floor
4.00pm – 5.30pm	Plenary 2	Bayside Auditorium A Level 1
CHAIR	Ms Leanne Wells, Executive Director, Australian General Practice Network	
4.05pm – 4.15pm	<p>Welcome Reception Sponsor: The Hon Trish Worth, Chair, DrinkWise Australia The challenge of shifting cultural and social norms around alcohol consumption.</p>	
4.15pm	<p>United General Practice Australia and the Great Debate: Just how united are we on national health reform?</p> <p>Facilitator: Fran Kelly, ABC Radio National</p> <p>Panel members</p> <ul style="list-style-type: none"> • Dr Emil Djakic, Chair, Australian General Practice Network • Dr Chris Mitchell, President, Royal Australian College of General Practitioners • Dr Steve Hambleton, Vice President, Australian Medical Association • Associate Professor Dennis Pashen, President, Australian College of Rural and Remote Medicine 	

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	<ul style="list-style-type: none">• Dr Nola Maxfield, President, Rural Doctors Association of Australia• Dr Belinda Guest, Chair, General Practice Registrars Australia	
5.30pm - 7.30pm	Welcome Reception sponsored by DrinkWise	Bayside Grand Hall, ground floor

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Friday 6 November 2008		
Time	Format	Room
7.00am	Walking Group hosted by the Australian Association for Exercise and Sports Science	Main entry of the Sydney Convention & Exhibition Centre
8.00am - 5.00pm	Registration	Bayside Office Level 1
Theme for the day	<i>Creating the future by sharing good ideas</i>	
9.00am – 10.30am	Plenary 3	Bayside Auditorium A Level 1
CHAIR	Dr Emil Djakic, Chair, Australian General Practice Network	
9.00am	Presentation of the Best Poster Award, Excellence in Program Delivery Award and the John Aloizos Medal.	
9.30am	Keynote Speaker: The Hon Peter Dutton MP, Shadow Minister for Health and Ageing	
10.00am	Keynote Speaker: Hon Nicola Roxon MP, Minister for Health and Ageing	
10.30am – 11.15am	Morning Tea, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Amjad Hussain and Dr Karen Flegg	Bayside Grand Hall, ground floor
11.15am - 12.45pm	Concurrent Session 3	
3A Regional Primary Health Care Organisations	General practice networks in crisis: the Network's role in emergencies Facilitator: Dr Ken Mackey Panel discussion <ul style="list-style-type: none"> • Ms Kristin Michaels, CEO, Eastern Ranges GP Association – Fire • Mr Pete Spence, CEO Mid North Coast Division of General Practice – Flood • Dr Michael Moore, CEO, Central Sydney General Practice Network – Swine flu 	Bayside 201 – 203 Level 2
3D Leading in quality Sponsored by Global Mind Screen	Table top presentations Facilitator: Dr Amjad Hussain Abstract presentations by See Thursday for the list of presenters.	Bayside Gallery B Level 1

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<p>3E A joined-up system: models of multidisciplinary integrated care</p>	<p>Professions working together <i>Facilitator: Dr Ross Hetherington</i> Associate Professor Dennis Pashen, Director, Mt Isa Centre for Rural and Remote Health New and emerging workforce opportunities – working towards primary health care physician assistants. Professor John Wakerman, Director, Centre for Remote Health, Multidisciplinary models of care in rural and remote settings. Dr Susan Furphy, Murchison Medical Centre and Mr John Ware, Pharmacist. Pharmacy and general practice working together.</p>	<p>Bayside 103 Level 1</p>
<p>3A 2 Regional Primary Health Care Organisations</p>	<p>Strategic Marketing <i>Facilitator: Ms Frith Rayner</i> Mr Jason Eisner, Director and Founder The importance of a marketing strategy.</p>	<p>Bayside 104 Level 1</p>
<p>12.45pm – 1.45pm 1.25pm – 1.45pm</p>	<p>Lunch, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Mike Jones and Mr Russell McGowan Poster viewing - poster authors at poster display. Poster abstract information is available at the registration desk</p>	<p>Bayside Grand Hall, Ground Floor Bayside Foyer, Level 1</p>
<p>1.45pm - 3.15pm 4A Regional Primary Health Care Organisations</p>	<p>Concurrent Session 4 Positioning and performance: How do we ensure a consistently high performing Network? <i>Facilitator: Dr Glen Koski</i> Professor Chris Baggoley, Chief Executive, Australian Commission on Safety and Quality in Health Care Quality and safety through primary health care: the role of the Australian Commission on Safety and Quality in Health Care. Mr Terry Findlay, Consultant, AGPN A high performing network: the National Performance Development Framework in action.</p>	<p>Bayside 201 - 203 Level 2</p>
<p>4D Leading in quality Sponsored by Global Mind Screen</p>	<p>Table top presentations <i>Facilitator: Dr Karen Stringer</i> Abstract presentations by</p>	<p>Bayside Gallery B Level 1</p>

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	See Thursday for the list of presenters.	
4E A joined-up system: models of multidisciplinary integrated care	<p>Consumer engagement: General practice networks working with consumers</p> <p>Facilitator: Mr Russell McGowan</p> <p>Dr Grahame Deane, Chair, Barwon Division of General Practice Community engagement.</p> <p>Ms Jane Sanders, Program Coordinator Immunisation and Ms Karen Hale-Robertson, Senior Program Leader Mental Health, General Practice Queensland What's in a name – community engagement or collaboration?</p> <p>Mrs Lee Vinicombe, Chronic Disease Team Leader, Osborne General Practice Network Why and how do we engage consumers as facilitators of programs and in a consultation role?</p>	Bayside 103 Level 1
4F General practice networks in service delivery: business models that work	<p>Market diversification: how do we identify new opportunities for the Network and what are the critical success factors?</p> <p>Facilitator: Ms Ann Maree Liddy</p> <p>Mrs Kathy Stanton, Chair, Healthfirst Training Australia, Adelaide Western General Practice Network Healthfirst Australia – a case for general practice network diversification.</p> <p>Ms Suzanne Leavesley, CEO and Mrs Clare Valley, Manager Great Southern GP Network Communities for children: improving the health, wellbeing and early development of young children.</p>	Bayside 104 Level 1
3.15pm – 4.00pm	Afternoon Tea, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Tony Lembke and Dr Alison Edwards	Bayside Grand Hall ground floor
4.00pm - 5.30pm	Plenary 4	Bayside Auditorium A Level 1
CHAIR	Mr David Butt, CEO, Australian General Practice Network	
4.10pm	Opportunities lost and found	
4.30pm	<p>Principal Sponsor: Dr Stan Goldstein, Head of Clinical Advisory, BUPA, The broader alliance – primary care, wellness and health insurance</p> <p>Keynote Speaker: Dr Michael Bollen, Managing Director, BMP Healthcare Consulting The why: the now: the future. Divisions of general practice: how the</p>	Bupa logo

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4.50pm	early vision turned into today's reality - using the lessons of the past to prepare for the future. Keynote Speaker: Professor Phillip Davies, Health Systems and Policy, University of Queensland's School of Population Health What next for the Network: is it ready, willing and able to take on the challenges of the future?	
5.10pm	Question time	
5.30pm	End of first half of plenary 4	
CHAIR	Mr Russell McGowan, Director, Australian General Practice Network	Bayside Auditorium A Level 1
5.45pm	Consumer engagement: Raising the bar for improving the quality of general practice and enhancing chronic disease self management? <i>Part 1 - utilising the patient voice to continuously improve quality at both general practice and individual clinician levels</i> Professor David Colin-Thome OBE, brief overview of the role of patient experience in the UK's Quality Outcomes Framework	
5.55pm	Mr Russell McGowan – Implications for Australia	
6.05pm	Associate Professor Michael Greco, case study: partners in health: Brisbane South Division	
6.10pm	Question time <i>Part 2 – supporting patients on the journey of self management: the Advanced Development Program</i>	
6.15pm	Professor David Colin-Thome OBE, role of clinicians in self management in the UK	
6.20pm	Associate Professor Laurence Baker, Client-Focused Evaluations Program (CFEP), the Advanced Development Program for clinicians	
6.30pm	Associate Professor Michael Greco, case study: partners in health: Brisbane South Division	
6.30pm	Question time	
6.45pm	Close	
7.00pm	Networking Dinners \$50 per person (must be registered to attend) <ul style="list-style-type: none"> • Chronic disease management • Indigenous health 	Marigold Chinese Restaurant

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	<ul style="list-style-type: none">• Non GPs involved in divisional governance• Quality use of medicines	Level 5 Citymark Building,
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Saturday 7 November		
Time	Format	Room
8.00am - 5.00pm	Registration	Bayside Office Level 1
Theme for the day	Creating the future by learning from others	
8.30am – 10.30am	Plenary 5	Bayside Auditorium A Level 1
CHAIR	Dr Karen Flegg, Director, Australian General Practice Network	
8.30am	Keynote Speaker: Professor Ian Anderson, Chair, National Indigenous Health Equality Council General practice and the agenda to closing the Indigenous Health Gap.	
9.00am	Keynote Speaker: Professor Rob Moodie, Chair, National Preventative Health Taskforce The role of the Network in delivering the national prevention agenda.	
9.30am	Question time	
10.00am	Platinum Sponsor: Presentation of the GSK Adult Immunisation Grants	GSK logo
10.30am – 11.15am	Morning Tea, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Tony Lembke and Dr Alison Edwards	Bayside Grand Hall ground floor
11.15am - 12.45pm	Concurrent Session 5	
5A Regional Primary Health Care Organisations	Building your membership workshop Facilitator: Mr Russell McGowan Mr Kevin Cahalane, Director, Membership Growth Member engagement – building member loyalty through innovation, value and member service excellence.	Bayside 201- 203 Level 2
5B Health inequities	Closing the Gap - How partnerships can make a difference Facilitator: Ms Alison Faigniez Mr Matthew Cooke, CEO, Nhulundu Wooribah Indigenous Health Organisation Inc. Partnerships that work – how to ensure coordination and integration of services to best meet the needs of indigenous people.	Bayside 103 Level 1

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	<p>Mr David Copley, Aboriginal Mental Health Shared Care Clinician, General Practice Network South Traditional beliefs: modern treatments: an approach to delivering Aboriginal mental health services</p> <p>Dr Noel Hayman, Associate Professor, Clinical Doctor, Inala Indigenous Health Service, Queensland Health Improving Indigenous access to a mainstream service: the Inala experience.</p>	
<p>5D Leading in quality</p> <p>Sponsored by Global Mind Screen</p>	<p>Leading-edge examples of demonstrated successes in reducing health inequalities and improving outcomes</p> <p>Facilitator: Dr Alison Edwards</p> <p>Dr Tony Lembke, Board Director, Northern Rivers General Practice Network Using data to achieve quality outcomes.</p> <p>Dr Richard Bills, Executive Medical Officer, Central Highlands General Practice Network Quality and sustainability – is it possible?</p> <p>Dr Peter Del Fante, CEO, Adelaide Western General Practice Network Regional health planning – data synergy.</p>	<p>Bayside 104 Level 1</p>
<p>5G All day workshop</p> <p>Two parts to this session. Second part will resume after lunch.</p>	<p>Building High Performance Cultures</p> <p>Measurement for improvement in Primary Health Care Organisations</p> <p>The Master Class this year will challenge participants to focus on how the performance of Primary Health Care Organisations (PHCOs) can be measured through application of the Network Performance Development Framework. This is an important part of preparing for the transition to these proposed new organisations.</p> <p>The Network’s proposals about the role and functions of PHCOs have been used to identify performance indicators about where the Network needs to position itself for the future and participants will see how these vary from current practice. There will be opportunities for discussion about the implications of implementation in your organisation and the demands that it will place on your change management skills.</p> <p>One management tool for aligning performance to strategy, the Balanced Scorecard, will be introduced by an experienced academic in the field, Dr David Brown, from the Faculty of Business at UTS. He will address the developments in the methodology over the past 15 years, experience from various</p>	<p>Bayside Gallery B Level 1</p>

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	<p>industry sectors and some of the challenges of implementation. This will be followed by a practical example of implementation in a general practice network.</p> <p>If you are preparing for the changes ahead then thinking about the performance aspects of PHCOs will be an essential part of your transition planning.</p>	
12.45pm – 1.45pm	<p>Lunch, Trade Exhibition Meet AGPN Directors at the AGPN Booth Dr Karen Stringer and Dr Ross Hetherington</p>	Bayside Grand Hall ground floor
1.25pm – 1.45pm	<p>Poster viewing - poster authors at poster display. Poster abstract information is available at the registration desk</p>	Bayside Foyer, Level 1
1.45pm – 3.15pm	Concurrent Session 6	
6A Regional Primary Health Care Organisations	<p>eHealth: claiming the space, virtually</p> <p>Facilitator: Dr Mike Jones</p> <p>Mr Peter Fleming, CEO, National eHealth Transition Authority National eHealth strategy.</p> <p>Dr Mukesh Haikerwal National Clinical Lead, National eHealth Transition Authority Person-controlled electronic health records.</p> <p>Mr Matthew Carrodus, CEO, General Practice Gold Coast Driving change through data and information.</p>	Bayside 201 - 203 Level 2
6B Health inequities	<p>Closing the Gap: models that work</p> <p>Facilitator: Mr Matt Burrows</p> <p>Mr Ian Landreth, CEO, Sunshine Coast Division of General Practice Information systems to improve the health of Indigenous communities.</p> <p>Ms Margaret Culbong, Manager Aboriginal Health and Mrs Kerry Woods, Manager Aboriginal Health Canning Division of General Practice One general practice network's role in improving Indigenous health.</p> <p>Mr Stuart Gordon, CEO, NSW Outback Division of General Practice Aboriginal and Torres Strait Island people in general practice – more than medicine.</p>	Bayside 103 Level 1
6F General practice	Growth and diversification	Bayside 104 Level 1

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networks in service delivery: business models that work	<p>Facilitator: Ms Liesel Wett</p> <p>Dr Andrew Dalley, CEO, Illawarra Division of General Practice Using the headspace service model as a successful Super Clinic model.</p> <p>Mr Graeme Kershaw, CEO, North West Slopes Division of General Practice Peel Health Care – development of a general practice network owned not-for-profit general practice.</p> <p>Ms Julia Horsburgh, Practice Nurse, Collins Street Medical Centre Nursing in General Practice – a successful general practice business model.</p>	
6G All day workshop (cont) Part 2	<p>Building high performance cultures</p> <p>Measurement for improvement in Primary Health Care Organisations</p>	<p>Bayside Gallery B Level 1</p> <p>Round tables of 10 x 16 tables</p>
3.15pm – 4.00pm	Afternoon Tea, Trade Exhibition	Bayside Grand Hall ground floor
4.00pm - 5.30pm	Closing Plenary	Bayside Auditorium A Level 1
CHAIR	Dr Emil Djakic	
4.05pm	<p>Diamond Sponsor: Ms Deena Shiff, Group Managing Director, Telstra Business The dawn of eHealth: will the sun ever rise?</p> <p>Raconteurs:</p> <ul style="list-style-type: none"> - Professor David Colin-Thome - Dr Rob Grenfell, Senior Adviser Preventative Health - Ms Jan Newland, CEO, General Practice NSW <p>Dr Emil Djakic: Where to from here?</p> <p>Special closing performance by The Mixed Nuts</p>	Telstra logo
7.00pm	Gala Dinner sponsored by Guild 'a night at the movies' come dressed as your favourite movie star or character.	Parkside Ballroom, Level 1 Sydney Convention & Exhibition Centre